Abu Dhabi Dialogue Third Ministerial Consultation 26-27 November 2014, Kuwait

## Sharing of Best Practices: Sri Lanka

## Sharing of Best Practices

- Management of Migration
- Recruitment through Web based Recruitment System (WBRS)
- Pre-departure orientation

## 1. Migration Management

- Establishment of Island wide Administration network
- Establishment of Ratviruwo Organization
- Day Care centers for children of Migrant Workers
- Brand Change: House maids to House keeping Assistants
- Multi media based language labs

## Migration Management contd...

- Grading of both local & foreign licensed recruitment agents
- Code of conduct for local recruitment agents
- Introduction of a new Act for migration
- Quality Assurance with ISO certification
- Operational guidelines for overseas labour migration

## Migration Management contd...

- Scholarships for the children of migrant workers
- Establishment of special Migrant Resource Centres (MRC)
- Construction of houses for Rataviruwo
- Information sharing on travel movements
- Policy for Re-integration

#### 2. Web Based Recruitment System

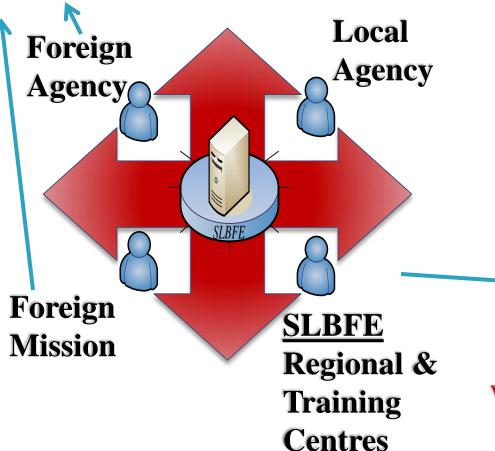
Three key components

- Receiving of Job Orders
- Sending details of Employees
- Settling of complaint



#### How the systems are connected?

(Login to SLBFE web site)



www.eserver.lk **Airport Unit** 

This is a network that is not available to the world outside of the Intranet

Our

Intranet

### **Benefits**

- Fast and easy access to information
- Increase in productivity
- Less paperwork
- Time Management
- Privacy

# 3. Pre-departure Orientation Programme

- Pre-departure Training
- Language Training
- Pre-departure orientation materials
  - Safe Labour migration information guide
  - Functional guide
  - Language guide
  - Common competencies guide

## Pre-departure training

- Increase in minimum age
- Family Background Report
- National Vocational Qualification
- Residential programme
- Family day programme
- Multi media based language

## Thank You