حـوار أبوظبـي بيـن الـدول الآسيويـة المرسلـة و المستقبلـة للعمالـة
Abu Dhabi Dialogue among the Asian Labor-Sending and Receiving Countries

The Comprehensive Information and Orientation Programme

GFMD Side Event: *"Inter-Regional Partnerships on the Governance of Labour Migration: two Abu Dhabi Dialogue Initiatives"*
Tuesday 19 January 2021 | 10:00 – 11:00 CET

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International Organization for Migration (IOM)
The UN Migration Agency

PASSPORT

Presentation

Overview
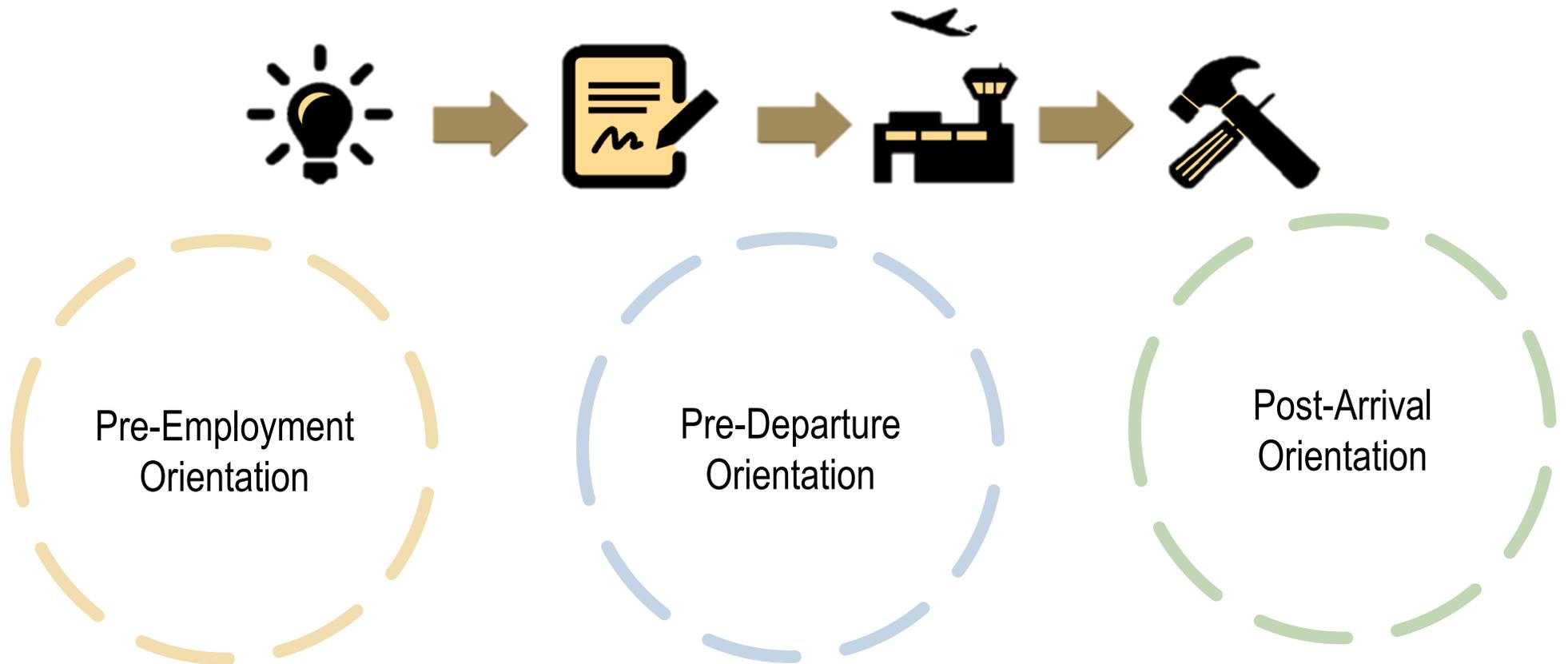
The CIOP Toolkit

Piloting CIOP

Global Pandemics and Orientation
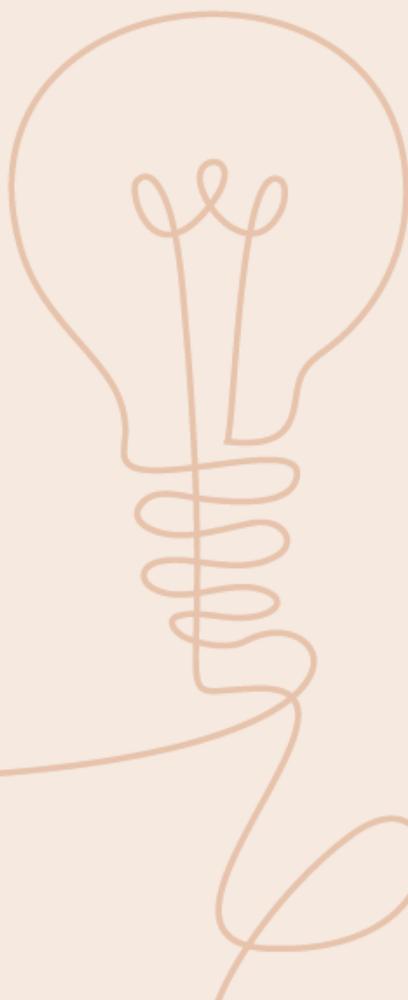
Benefits of the CIOP Approach

Overview | Introducing CIOP

Tailored orientations for prospective and current foreign workers throughout the labour migration life cycle, harmonized between Countries of Origin and Countries of Destination

Pre-Employment Orientation

Pre-Departure Orientation

Post-Arrival Orientation

Overview | CIOP Principles

Tailored to specific countries, industries and points in the labour migration process

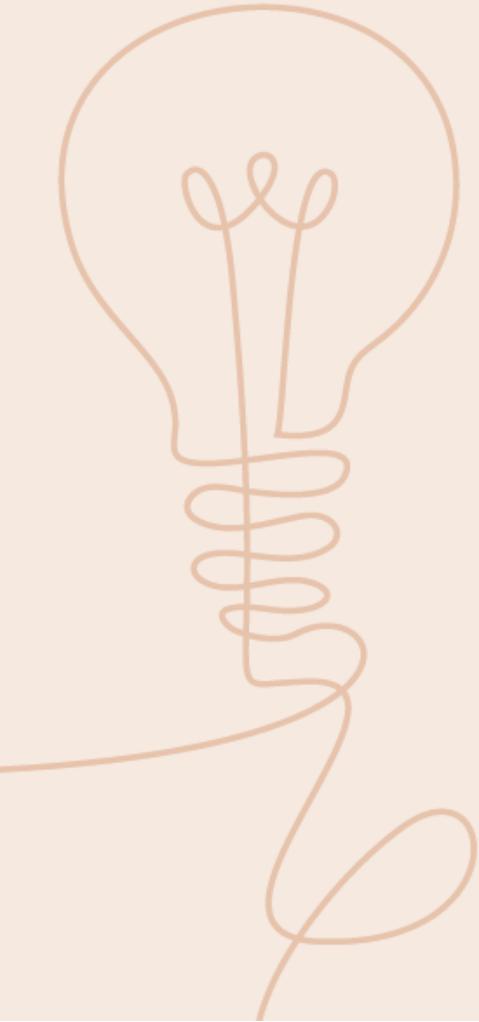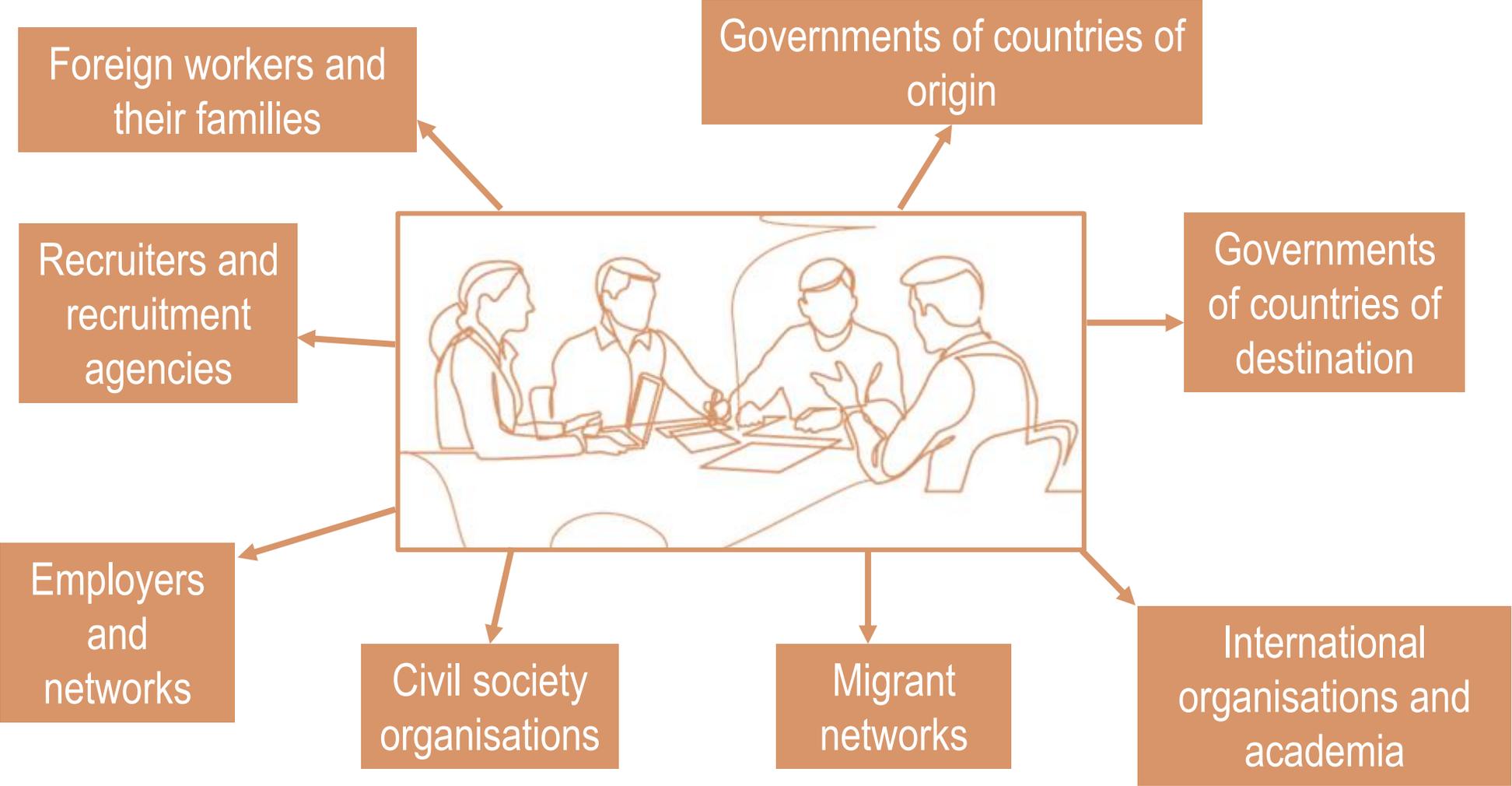*Timely* to ensure that participants are receiving accurate information at the right point in their journey

Multi-Stakeholder approach in the design and implementation of CIOP

Responsive to the informational needs of different participants

Harmonized between countries of origin and destination

Partnerships are the basis of CIOP to always include updated, accurate and standard information

Overview | Stakeholders

Foreign workers and their families

Governments of countries of origin

Recruiters and recruitment agencies

Governments of countries of destination

Employers and networks

Civil society organisations

Migrant networks

International organisations and academia

The CIOP Toolkit

The CIOP Toolkit is a repository of resources, reports, tools and guidance for stakeholders looking to conceptualize, design, develop and monitor CIOP orientations.

Background Reports

Regional Guides

Trainers Manuals and Training Material

Pilot

The CIOP Toolkit | Background Reports

01 BACKGROUND REPORT ON PRE-EMPLOYMENT ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES

03 BACKGROUND REPORT ON PRE-DEPARTURE ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES

05 BACKGROUND REPORT ON POST-ARRIVAL ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES

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POST-ARRIVAL ORIENTATION

ADD
Abu Dhabi Dialogue among the Asian Labor-Sending and Receiving Countries.
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- Comprehensive multi-country mapping exercise
- Delivery mechanisms and modalities
- Needs assessment and analysis
- Key recommendations and conclusions

- Forms and governance
- Content
- Delivery mechanisms
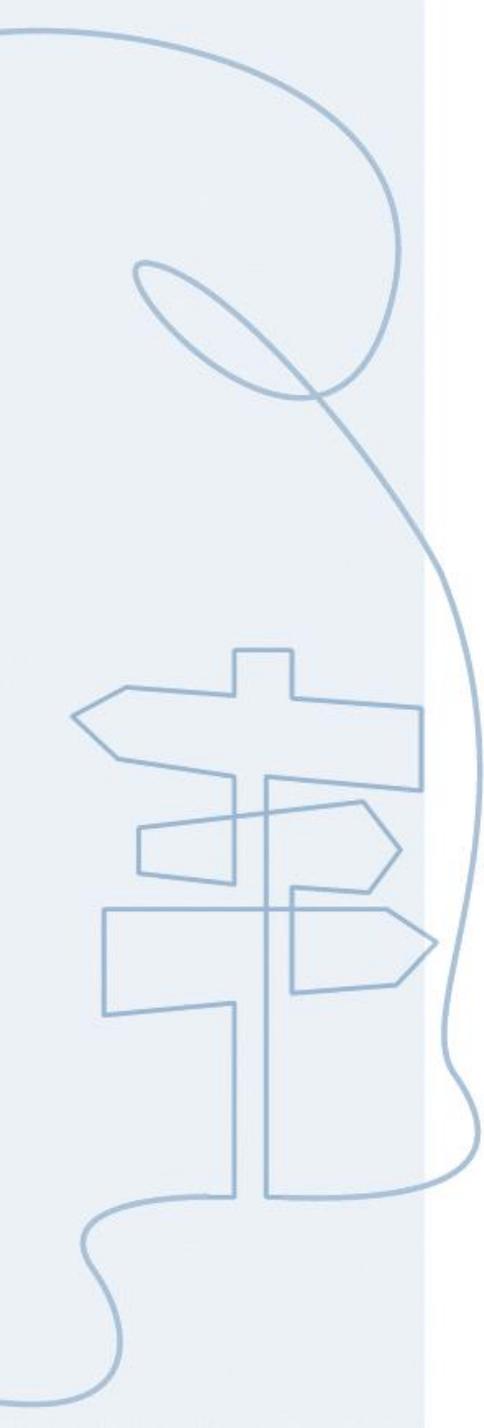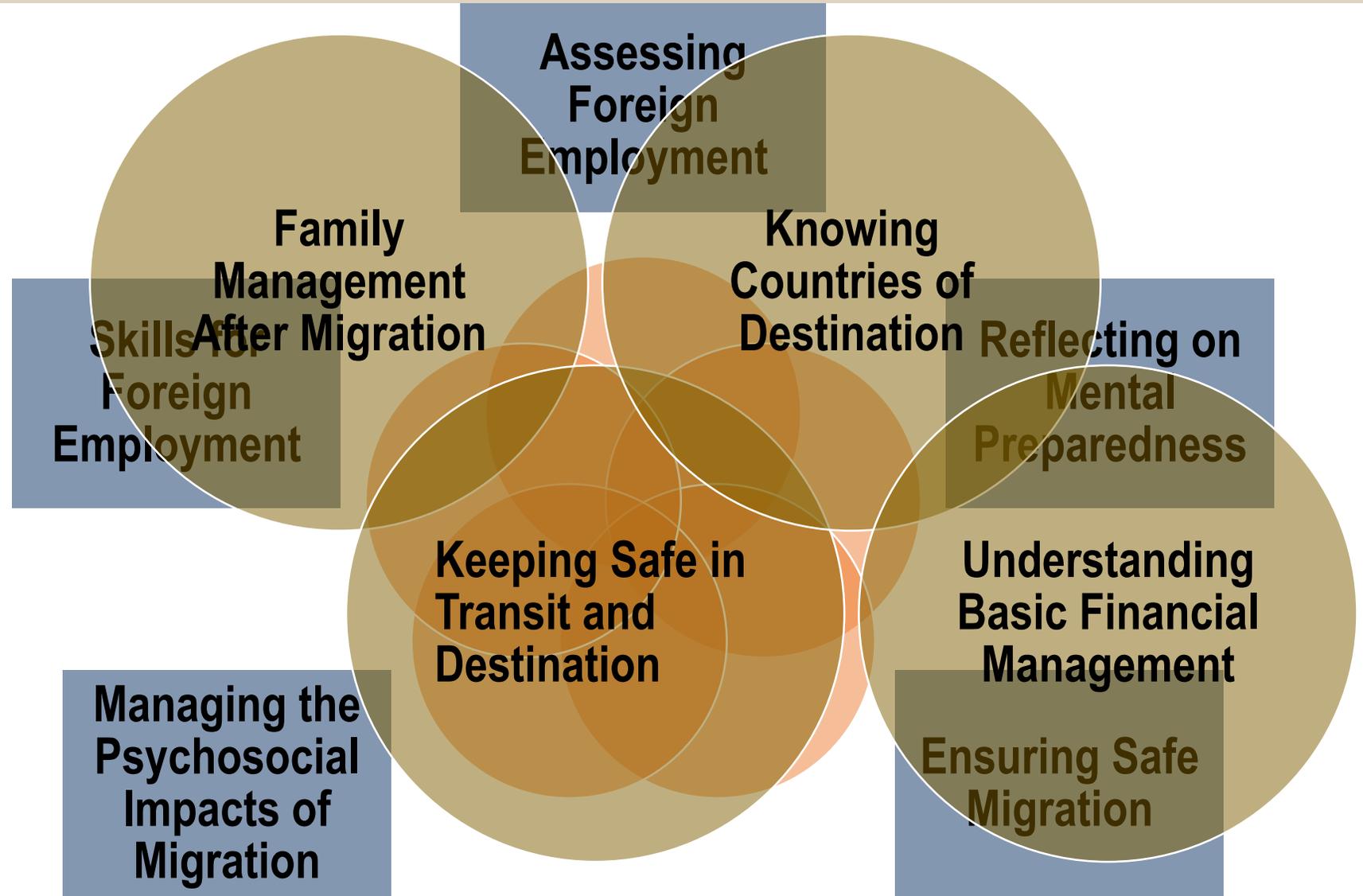- Monitoring
- Analysis
- Recommendations

The CIOP Toolkit | Regional Guides

REGIONAL GUIDE AND MANAGEMENT SYSTEM FOR PRE-EMPLOYMENT ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES | 02

PRE-EMPLOYMENT ORIENTATION

REGIONAL GUIDE AND MANAGEMENT SYSTEM FOR PRE-DEPARTURE ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES | 04

PRE-DEPARTURE ORIENTATION

REGIONAL GUIDE AND MANAGEMENT SYSTEM FOR POST-ARRIVAL ORIENTATION IN ABU DHABI DIALOGUE COUNTRIES | 06

POST-ARRIVAL ORIENTATION

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ADD

Abu Dhabi Dialogue among the Asian Labour-Sending and Receiving Countries

- Proposed recommended detailed modules across PEO, PDO and PAO, designed to be streamlined across one another
- Guidance for Orientation Trainers as well as Programme Owners
- Key components of a management system enabling the effective management of national orientation programmes
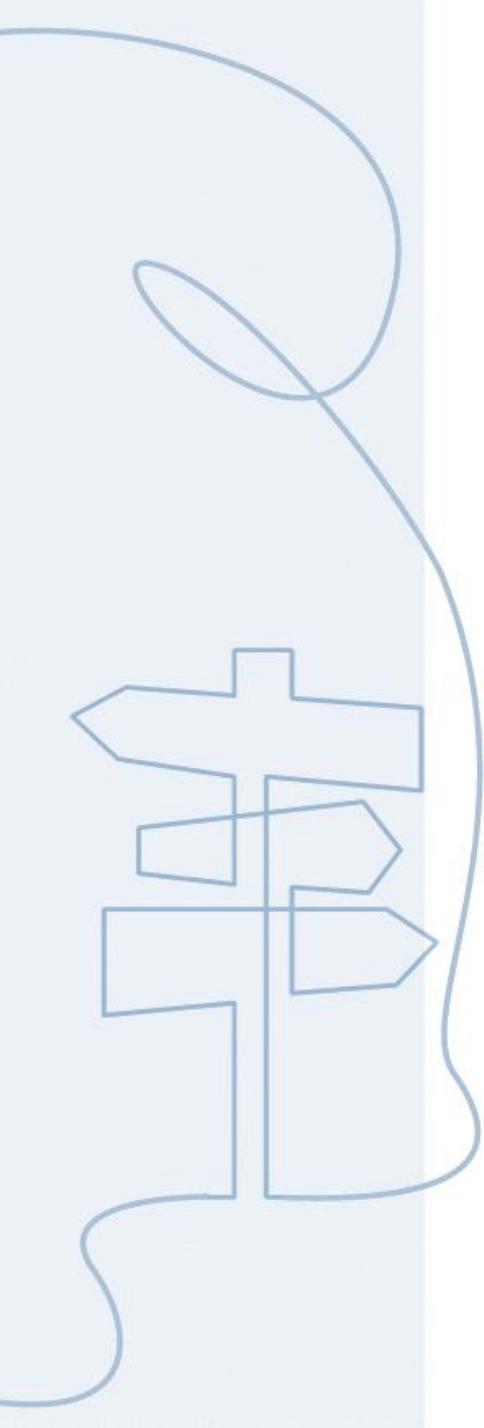
The CIOP Toolkit | PEO Modules

RECOMMENDED MODULES:

Assessing Foreign Employment

Family Management After Migration

Knowing Countries of Destination

Skills for Foreign Employment

Reflecting on Mental Preparedness

Keeping Safe in Transit and Destination

Understanding Basic Financial Management

Managing the Psychosocial Impacts of Migration

Ensuring Safe Migration

The CIOP Toolkit | PDO Modules

RECOMMENDED MODULES:

1. Understanding the Work Environment Culture and Living Conditions in CODs

2. Awareness of Rights and Obligations of the Worker as per the Employment Contract and Laws of CODs

3. Awareness of Human Rights and Gender Dimensions of Migration

4. Remedies in Cases of Distress and Crises Situations

5. Health Management while Working Abroad

6. Management of Earnings and Remittances

7. Travel and Security Reminders

8. Reintegration of TCWs

The CIOP Toolkit | PAO Modules

RECOMMENDED MODULES:

1. Laws, Regulations and Processes of Immigration and Labour in the COD

2. Workplace Policy and Duties of TCWs

3. Rights of TCWs in the COD

4. Living and Adapting in the COD

5. Safeguarding Health and Safety

6. Financial Management

7. Avenues of Assistance in the COD

Piloting CIOP | Partner Countries

Bangladesh — 60 Commercial drivers from Bangladesh — Saudi Arabia
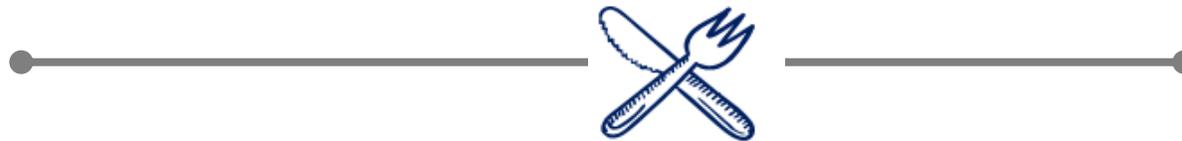
Philippines — 60 Hospitality workers from the Philippines — United Arab Emirates
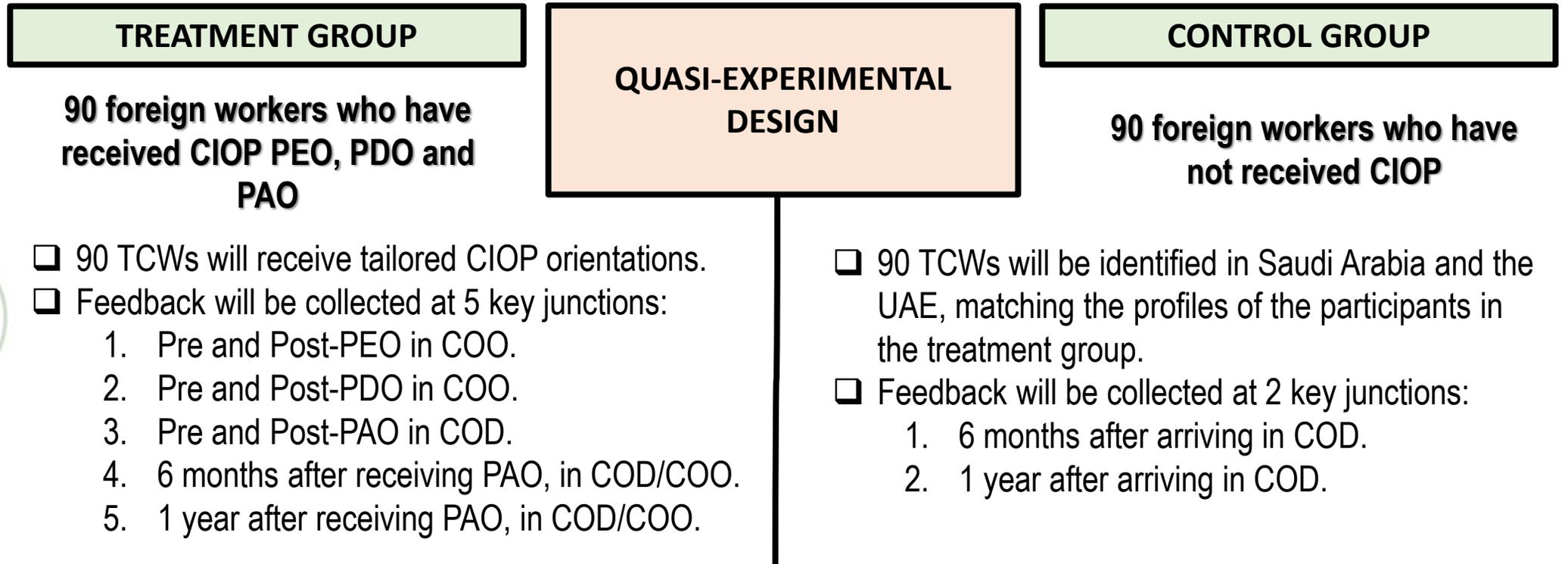
Sri Lanka — 60 Hospitality workers from Sri Lanka — United Arab Emirates

Piloting CIOP | Overview

Objective: Establish the extent to which CIOP strengthens labour market integration, protection of temporary contractual workers and capacities to navigation life and work abroad.

TREATMENT GROUP	QUASI-EXPERIMENTAL DESIGN	CONTROL GROUP

90 foreign workers who have received CIOP PEO, PDO and PAO

90 foreign workers who have not received CIOP

- ❏ 90 TCWs will receive tailored CIOP orientations.
- ❏ Feedback will be collected at 5 key junctions:
  1. Pre and Post-PEO in COO.
  2. Pre and Post-PDO in COO.
  3. Pre and Post-PAO in COD.
  4. 6 months after receiving PAO, in COD/COO.
  5. 1 year after receiving PAO, in COD/COO.

- ❏ 90 TCWs will be identified in Saudi Arabia and the UAE, matching the profiles of the participants in the treatment group.
- ❏ Feedback will be collected at 2 key junctions:
  1. 6 months after arriving in COD.
  2. 1 year after arriving in COD.

Piloting CIOP | Resources

Section 1: introduction to CIOP and key principles

Annexes include the Logframe, Result Monitoring Framework, all monitoring tools and a full Information Management System

Section 2: description and implementation process of the pilot.

Full MEAL and Pilot Implementation Guide

…facilitate a harmonized CIOP implementation and performance monitoring, evaluation and accountability tracking

…guide project learning and reflection to maximize learning and improvement

…resource in replicating this model in other corridors or scaling up to other industries

Section 6: approach to carrying out a post-implementation assessment

Section 5: recommendations of roles and responsibilities, capacity building as well as the data quality and management strategy.

Section 3: CIOP MEAL approach including Theory of Change, Results Monitoring Framework and approach towards sustainability and gender mainstreaming.
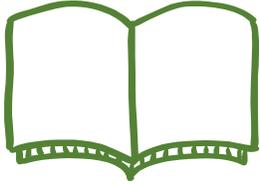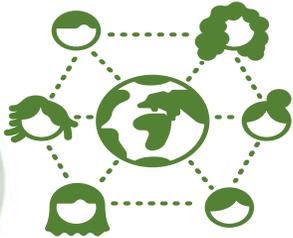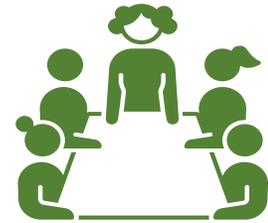
Section 4: description of implementation of the different pilot components along with types of monitoring that needs to be undertaken

Piloting CIOP | Process

Eight country-specific & industry-specific *Trainers' Manuals* for PEO, PDO and PAO for Bangladesh, the Philippines, Saudi Arabia, Sri Lanka and the UAE.

50 Master Trainers capacitated to deliver and manage PEO, PDO and PAO in the pilot partner countries

Pilot CIOP sessions in the partner countries with prospective and current foreign workers

At 3 junctions (over a period of 1 year), collect feedback from both groups of participants

Full evaluation report on the impacts (short, medium and longer-term) of CIOP on the navigational capacities of foreign workers.

The CIOP Toolkit | Trainers Manual and Training Material

- Trainers' Manuals for PEO, PDO and PAO
- Thematic Information & Preparations | Session Plan and Guide | Training Materials
- All relevant orientation material and handouts
- Guidance and information to train other Master Trainers
- Monitoring, evaluation, accountability and learning

COVID-19 and Operational Health Guidelines

What is the role of trainers and facilitators in orientation?

How do you prepare a COVID-19 response plan? How do you align it with national regulations and procedures?

How can technology facilitate?

How does the venue need to be set up for an orientation session?

What COVID-19 information needs to be delivered to participants?

How do you prepare for orientation during a pandemic?

How do you carry out an orientation safely safeguarding the health of all?

How do you carry out an orientation safely safeguarding the health of all?

Benefits of the CIOP Approach